

Pre-Arrival – I wish we could

- Confirm with guest their reservations for private lessons the day before
School – Mt Hood Meadows
- Video clips of arrival path/flow
School – Summit
- Info graphic
School – Summit
- Have materials for signing in group/child lessons ready for an easier morning transition and sign up (liability forms, name tags)
School – not listed
- Have detailed settings/ski length for rental shop so equipment can be setup before guests arrives
School – not listed
- Love a ski train (Bullet train from Seattle)
School – not listed
- Have individual conversations to get guest into correct groups
School – not listed
- Would like to provide resources for finding proper clothing
School – Eaglecrest
- Better first timer guide video that prepares them for the excitement (we are this season)
School – Mt Hood Meadows
- Interactive map for: parking, arrival, village
School – summit
- Humorous online video to prepare people for their first visit
School – 49° North
- Incentives to encourage guest visits outside of peak operating hours/days
School – not listed
- I wish we could pre-register guests online and have their information automatically entered into a database
School – Loup Loup
- Get more information on snow conditions
School – Olympic Ski School
- Provide easier access to equipment rentals
School – Mountaineers
- What to expect, visual guide
School – not listed
- What to expect video posted on website
School – Eaglecrest

- Supply gear for kids to practice with at home (to get used to it)
School – Stevens Pass
- Expectations for your visit
School – not listed
- Make it easier to navigate the base and to give confidence in where to go
School – not listed
- Group coordinator, check in process uniform for every group visit
School – not listed
- Provide easier access to school meeting areas from Day Lodge by contouring terrain along walking routes
School – not listed
- Better transport to mountain
School – not listed
- Get experience closer to home, gear, etc.
School – Mini Mountain