

## Post Visit – I Wish We Could

- Track survey results to instructors  
School – Stevens Pass
- Survey the lesson experience after the lesson  
School – Eaglecrest
- Have a lesson completion club  
School – Not listed
- Gain more guest feedback from children who took lessons, not their parents  
School – Not listed
- Contact each guest individually to thank them for their visit and make them aware of upcoming events  
School – Loup Loup
- Send pictures and video of learning experiences  
School – Not listed
- Incentivize returning for more lessons and benefit the student  
School – Not listed
- Track students for the rest of skiing and riding career  
School – Meadows
- Make student feedback more accessible to instructors  
School – Mountaineers
- Email them their photo from the snake run  
School – Stevens Pass
- Survey EVERY lesson participant  
School – Alyeska
- Open dialogue to discuss the experience  
School – Not listed
- Build TBL for advanced beginners  
School – Meany Mountain
- Have conversations about hits and misses  
School – Not listed
- Get reports into director in a more timely manner  
School – Olympic Ski School
- I will try to do the follow up with a phone call for the 1<sup>st</sup> timers  
School – Meany Mountaineers
- Free shareable photos @ bottom of carpet and Buttercup on peak days  
School – Meadows
- Provide more gradual slopes contoured less dangerous walks ways from concession school meeting areas to Day Lodge  
School – Summit Central