

At the Resort – What We Do

- We print a season pass with a guest photo for our learn to ski/ride Freedom Pass. This makes them feel like they are part of the family right away. It is also a great souvenir.
School – Mission Ridge
- Developing new adventure terrain options
School – Eaglecrest
- Offer free helmets to our students
School – Not listed
- Each instructor carries a 2-way radio. Mainly used to move students during lessons to classes more appropriate to their ability.
School – Mogul Busters
- Kid specific trail map
School – Eaglecrest
- Parking area shuttles greet guests near area/isle parked
School – Meadows
- Instructors help fit boots and gear in rental shop
School – Eaglecrest
- Identify our first timers with red lanyards so we know they are VIPS – easily identified
School – Meadows
- Deliver great on snow experience
School – Summit
- Parent volunteers staff on-slope safety desk and safety cars for transport of injured
School – Summit Central (Ullr)
- Learn in 3 guarantee
School – Not listed
- Shoveled out banked turns terrain path. Incorporated a very short start that was steep. Cones, and banked turns. Also used bamboo to make obstacles at the end
School – Bluewood
- TBL for all beginners to help create easier fun
School – Stevens Pass
- Adding TBL this season
School – Meadows
- TBL program
School – Stevens Pass
- Fun animals shaped signs along beginners trail
School – 49 North
- 3rd grade free season pass
School – White Pass

- Have their equipment waiting for them
School – Summit
- Rental process takes ages
School – Summit
- Ambassadors greeters welcome tent and signs
School – Summit
- Updated beginner chairlift
School – Meadows
- We let our students go vending
School – Not listed
- 3x learn and graduation products
School – Meadows
- Have a morning meeting with staff to set final day plans. Head for teaching area wait for late students and get them into class
School – Olympic Ski School
- Props and Terrain features specifically designed for 3-6 year old programs
School – Eaglecrest
- Greet guests as they arrive, identify 1st time guests, instructor staff fit boots in rental center, interview guest to put them in the right class
School – Meadows
- Kids beverage breaks on snow in favorable weather
School – Eaglecrest
- Mountain hosts-Direct folks to their destination, help carry gear and take photos of guests
School – Mission
- New terrain features easily accessible on 1st run chairlift
School – Eaglecrest
- Meet and greet, boot fitting, helping in rental line, TBL
School – Not listed
- Shape terrain to assist in learning, keep class sizes reasonable, instructors meet kids indoors
School – Meadows
- Take the little kids to their lesson by offering equipment the munchkin express, a large sided sled pulled by a snowmobile
School – Meany Mountain
- Identify instructors signs have the instructor name
School – Summit Central (Ullr)
- Greet and move guests to correct areas
School – Not listed

- Lines and crowds
School – Not listed
- We video our students on most lessons and show the students before dinner
School – Meany Mountain
- Safety signs for 3-6 year old with pictures not words
School – Eaglecrest
- Provide meals and lodging as a part of the lesson experience
School – Mountaineers
- Free cookies at departure
School – Meadows
- Support staff @ TBL features to assist classes and general public
School – Stevens Pass